



(888) RX for NJ
(888-793-6765)
www.rx4nj.org

Frequently Asked Questions Rx4NJ, A Partnership for Prescription Assistance

Question: Who qualifies?

Answer:

Millions of people are already benefiting from patient assistant programs – and there are millions more that could be helped. Each patient assistance program has its own eligibility criteria. Generally, Rx4NJ encourages people who do not have prescription drug coverage through a private or public program to visit www.rx4nj.org or call **1-888-RXFORNJ** to see if they may be eligible for one or more patient assistance programs. Patients with questions about the eligibility criteria of a specific program will be transferred directly to the company sponsoring that program. (Note: There are some instances in which Medicaid beneficiaries may be eligible for certain patient assistance programs.)

Question: What happens when patients go to www.rx4nj.org or call 1-888-RxForNJ?

Answer:

Patients can log on to www.rx4nj.org, the program's user-friendly, interactive website or call our toll-free number, **1-888-RXFORNJ**. Patients will be prompted to answer a series of short questions and will also get immediate information on relevant programs and application processes.

Question: What questions will patients be prompted to answer?

Answer:

Patients should be prepared to provide information, such as:

- Age
- State of residence and ZIP code
- Estimated gross annual household income
- Number of people living in household
- Brand name of prescription medicines they are currently taking or have been prescribed
- Type of health insurance and/or prescription coverage (if applicable)

Responses to these questions are completely confidential.



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Question: What happens next if patients are informed that they may be eligible for one or more programs?

Answer:

Patients who may be eligible for one or more programs can use the information provided to contact the relevant program sponsors, and in many cases, they can fill out the relevant application forms online and then print out nearly completed forms. Or, for callers to our toll-free number, the completed forms will be mailed to you. Patients must add or attach the required information and bring it to their doctor's office. Health care providers must sign the form and include the specific prescription information or simply attach the actual prescription. Either patients or doctors send the necessary forms to the organization sponsoring the specific program.

Question: How long does it take for qualified patients to get their medicine?

Answer:

While companies are committed to getting free or nearly free prescription medicines to eligible patients as quickly as possible, each participating patient assistance program has its own timeline. Patients can call the organization sponsoring their patient assistance program to ask when they will receive their medicines.

Question: How should patients expect to receive their medicine?

Answer:

Depending on the program, the prescription medicines are either sent to the doctor's office or sent to the patient's home. Some patient assistance programs send patients a pharmacy card in the mail that they can use to get their free or nearly free medicines at their local pharmacy.

Question: Will non-citizens be eligible?

Answer:

Each patient assistance program has its own eligibility criteria. In addition to prescription benefits status and household income and size, the criteria for some programs include:

- Citizenship status
- Asset guidelines
- Veterans benefits status



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Question: Is this program different from existing patient assistance programs?

Answer:

Rx4NJ offers a single point of access to more than 300 public and private patient assistance programs, including more than 150 programs offered by pharmaceutical companies. Its mission is to increase awareness of and enrollment in existing patient assistance programs for those who are eligible.

Question: What role do doctors and other health care providers play in Rx4NJ?

Answer:

Health care providers play a crucial role in spreading the word that patients in need can get free or nearly free prescription medicines. Doctors, nurses, and other health care providers will also be able to log on to www.rx4nj.org to get information on patient assistance programs. Doctors will also be responsible for signing patient application forms, adding prescription information or an actual prescription and, depending on the program, potentially mailing or faxing the application on behalf of the patient.

Question: Will Rx4NJ be burdensome for doctors and other health care professionals?

Answer:

One of the goals of Rx4NJ is to reduce the burden on health care professionals by simplifying the process by which patients and health care professionals identify relevant patient assistance programs.

Question: Can Medicare and Medicaid beneficiaries qualify?

Answer:

Each patient assistance program has its own eligibility criteria. Many programs provide prescription assistance for Medicare beneficiaries who do not have full prescription drug benefits. People who are enrolled in other public and privately sponsored programs that include prescription drug coverage may not be eligible for assistance; however, there are some instances in which Medicaid beneficiaries may be eligible for certain patient assistance programs.



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Question: How long can patients get free or nearly free medication from programs available through Rx4NJ?

Answer:

Each program available through Rx4NJ has its own enrollment and renewal requirements. Many programs require patients to reapply periodically. The specifics of each program will be included in the information packet sent to the patient in the mail.

Question: Who is involved in Rx4NJ?

Answer:

Rx4NJ brings together New Jersey's pharmaceutical and medical technology companies, doctors, patient advocacy organizations, and civic groups to help low-income, uninsured patients get free or nearly free brand-name medicines. Its mission is to increase awareness of and enrollment in existing patient assistance programs for those who may be eligible.

Question: How does this fit within the existing health care system?

Answer:

Patient assistance programs have been a part of the health care system for a long time, providing millions of people with free or nearly free medicines. The mission of Rx4NJ is to increase awareness of and enrollment in existing patient assistance programs for those who may be eligible. While these programs are an important safety net for low-income, uninsured people, they are not the only solution. It is critical that all partners in health care work to develop more long-term options to increase the access to and affordability of health care for all Americans.

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